

Product Bulletin

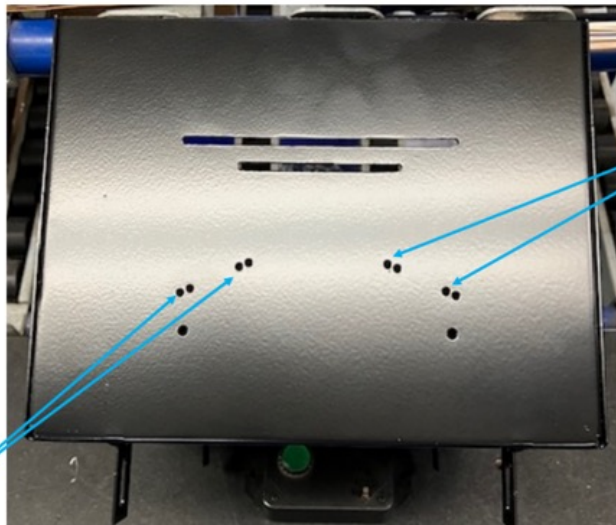
Date: July 1, 2022
Update Number: P2022-18
Subject: Limit Switch Change (temporary) for Commercial Door Operators
Product Affected: LiftMaster® Logic 5.0 Commercial Door Operators

LiftMaster Commercial Door Operator Dealers, Installers, and Distributors:

To address continuing sourcing challenges, LiftMaster has begun manufacturing most Logic 5.0 Commercial Door Operators with a completely functional, alternative limit switch. This is a temporary substitution and production with the standard limit switch (PN# 23-10041) will resume in the near future. In the included images, the standard limit switch is shown on the left and the substitution limit switch on the right. The primary difference is the shape of the actuator for the limit switch; the standard is "angled" and the substitute is "rounded". This substitution applies only to the OPEN (OLS) and CLOSE (CLS) limit switches, not to the SENSING (SLS) limit switch. The limit switches for Logic 5.0 GH Operator, Medium-Duty and Made-to-Order Commercial Door Operators are not currently impacted.

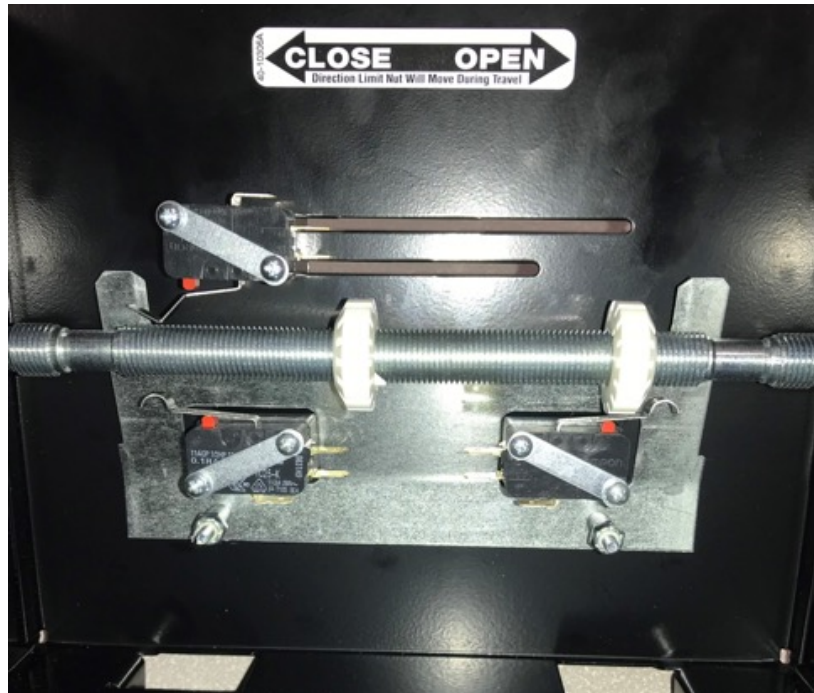
Example Logic 5 E-box Assembly

Standard *Angled* Limit Switch – Uses lower 2 holes



Temporary
Substitute *Rounded*
Limit Switch – Uses
upper 2 holes

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Please note, this change does require a slightly different mounting pattern; because of this, the units being produced with this temporary limit switch will have an additional set of holes drilled into the electrical box/frame. The temporary, rounded switches will utilize the pairs of upper holes closest to the limit shaft. Limit switch kits are not impacted by this change.

When a replacement limit switch service kit is provided, it will be the standard, angled limit switch and the installer/tech will install using the lower sets of holes. Failure to install replacements in the correct holes will affect the placement of the limit switch and may lead to premature limit switch failure.

Logic 5.0 units with a serial number of 254224510027 (mid-June of 2022) or higher are being built with this change. LiftMaster will provide an update when we are no longer manufacturing with the alternate rounded limit switch.

Thank you for your continued support of LiftMaster Products. For more information regarding this update, please contact your LiftMaster Sales Representative or Senior Product Manager, John.Moran@LiftMaster.com. Please visit Partner.LiftMaster.com for a complete listing of our Product and Service Bulletins.